

SHS USB connectivity

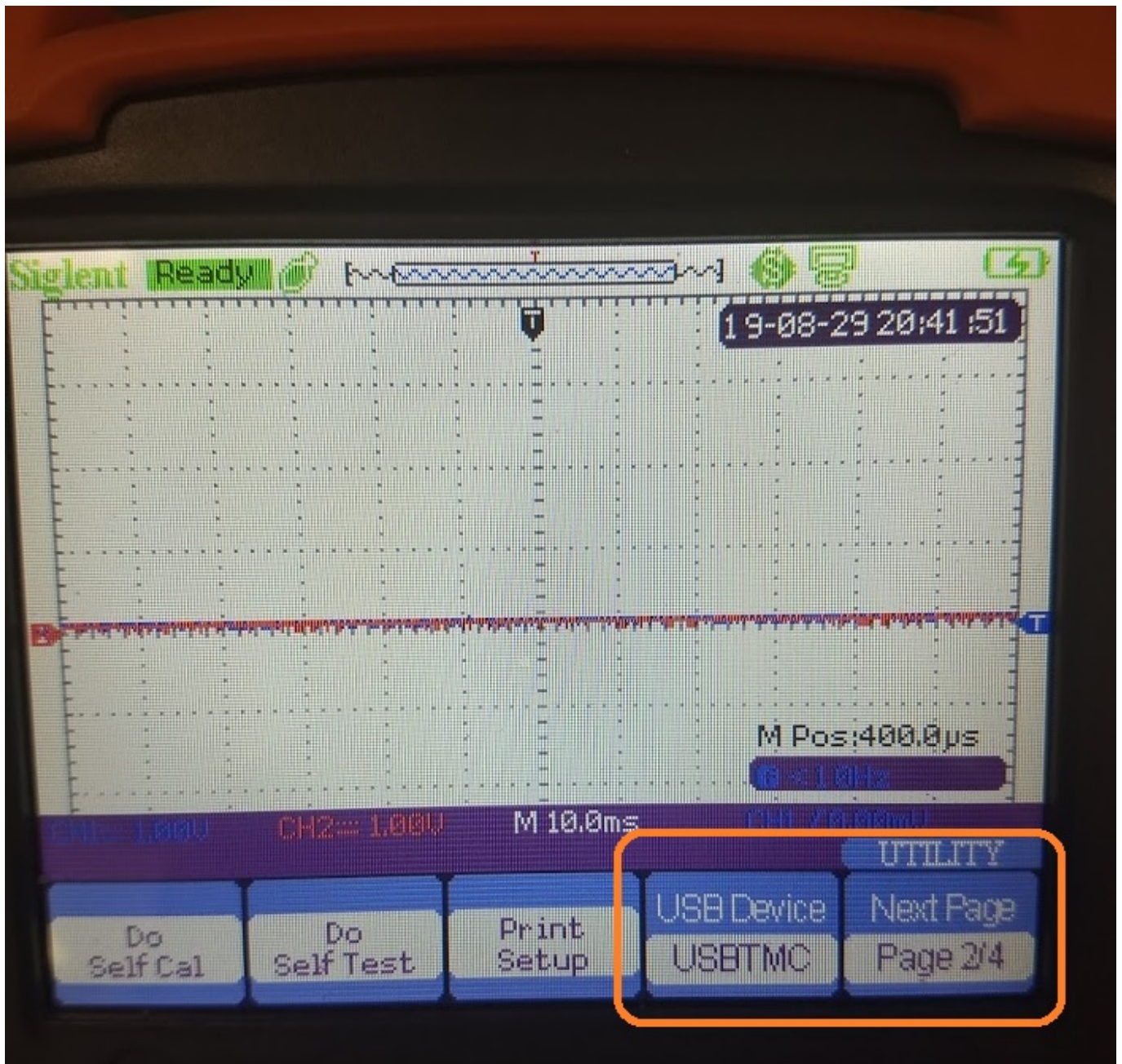
August 29, 2019

The SIGLENT SHS series of handheld oscilloscopes can be directly controlled by a computer using the supplied USB-to-USB mini cable and can be controlled using EasyScopeX software.

In some cases, you may experience issues with the USB connection to the computer.

The first step is to check the SHS communications setting.

1. Press User > and advance to page 2/4 using the Next Page softkey
2. Set USB Device = USBTMC as shown below:



You can also check our [USB Connectivity Checklist](#) for more troubleshooting steps.



North American Headquarters

SIGLENT Technologies America, Inc
6557 Cochran Rd Solon, Ohio 44139

Tel: 440-398-5800

Toll Free: 877-515-5551

Fax: 440-399-1211

info@siglent.com

www.siglentamerica.com/

European Sales Offices

SIGLENT TECHNOLOGIES EUROPE GmbH

Staetzlinger Str. 70

86165 Augsburg, Germany

Tel: +49(0)-821-666 0 111 0

Fax: +49(0)-821-666 0 111 22

info-eu@siglent.com

www.siglenteu.com

Asian Headquarters

SIGLENT TECHNOLOGIES CO., LTD.

Blog No.4 & No.5, Antongda Industrial Zone,

3rd Liuxian Road, Bao'an District,

Shenzhen, 518101, China.

Tel: + 86 755 3661 5186

Fax: + 86 755 3359 1582

sales@siglent.com

www.siglent.com/ens