

### **SHS USB connectivity**

### August 29, 2019

The SIGLENT SHS series of handheld oscilloscopes can be directly controlled by a computer using the supplied USB-to-USB mini cable and can be controlled using EasyScopeX software.

In some cases, you may experience issues with the USB connection to the computer.

The first step is to check the SHS communications setting.

- 1. Press User > and advance to page 2/4 using the Next Page softkey
- 2. Set USB Device = USBTMC as shown below:

# **SIGLENT**<sup>°</sup>

iglent Reads			1 9-08-29 20:41:51
			Annohada utransmitation. In the allocation of a the advancement of the allocation of a the advancement of the advanceme
	CH2::: 1.08U	M 10.0ms	M Pos:400.8µs UTILITY
Do SelfCal	Do Self Test	Print Setup	BTMC Page 2/4

You can also check our <u>USB Connectivity Checklist</u> for more troubleshooting steps.

## SIGLENT<sup>®</sup>

### **North American Headquarters**

SIGLENT Technologies America, Inc 6557 Cochran Rd Solon, Ohio 44139 Tel: 440-398-5800 Toll Free:877-515-5551 Fax: 440-399-1211 info@siglent.com www.siglentamerica.com/

#### **European Sales Offices**

SIGLENT TECHNOLOGIES EUROPE GmbH Staetzlinger Str. 70 86165 Augsburg, Germany Tel: +49(0)-821-666 0 111 0 Fax: +49(0)-821-666 0 111 22 info-eu@siglent.com www.siglenteu.com

### **Asian Headquarters**

SIGLENT TECHNOLOGIES CO., LTD. Blog No.4 & No.5, Antongda Industrial Zone, 3rd Liuxian Road, Bao'an District, Shenzhen, 518101, China. Tel:+ 86 755 3661 5186 Fax:+ 86 755 3359 1582 sales@siglent.com www.siglent.com/ens